

Logistics services:

5. Logistics services and logistics services providers

Metodický koncept k efektivní podpoře klíčových odborných kompetencí s využitím cizího jazyka ATCZ62 - CLIL jako výuková strategie na vysoké škole

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Logistics services

Logistics Services - are defined as personalized services provided by logistics providers intended to client companies (customers) in relation with outsourcing in logistics.

The main activities that are necessary for the smooth flow of products from the place of origin to the place of their consumption:

- Customer service
- Demand forecasting/planning
- Inventory management
- Logistics communications
- Material handling
- Order processing
- Packaging
- Parts and service support
- Plant and warehouse site selection
- Procurement
- Return goods handling
- Reverse logistics
- Traffic (transport) and transportation
- Warehousing and storage

Main services of logistics providers:

- transportation,
- storage,
- customs services,
- financial services related to cargo,
- IT services,
- support services such as reverse logistics, etc.

Outsourcing

Outsourcing literally means "taking resources from elsewhere", however, it is utilizing external entities for performing internal processes in the enterprise (hiring external companies for activities commonly used internally).

Logistics services providers

- Second Party logistics providers (2 PL),
- Third Party logistics providers (3 PL),
- Fourth Party logistics providers (4 PL),
- Fifth Party logistics providers (5 PL),
- Leading logistics partners (LLP),
- Courier, express and parcel services providers (CEP).

At present, following categories of logistics services providers are of particular importance:

- Transport operators;
- Carriers;
- Forwarders;
- Courier, express and parcel services providers;
- Third Party Logistics – 3PL;
- Fourth Party Logistics – 4PL.